

# 25 Year Warranty



This product is supplied with a 25-year warranty against any manufacturing defects. The period of the Warranty commences on the date of sale and ends on the anniversary of the date of sale. Any defective product will be repaired or replaced free of charge.

## Warranty Conditions

- This warranty is only applicable to UNIPLEX™ Pipe & Fittings used as a system and voided if used with other branded pipes, fittings or materials.
- Installation must have been carried out by a licensed plumber and gasfitter.
- Failure is due to a fault in the manufacture of the product.
- Installation of the product has been in accordance with the installation instructions as per the current (at time of installation) UNIPLEX™ Technical Manual.
- Installation must be in full accordance with the relevant local and National Plumbing codes and appropriate Australian Standards (AS/NZS 3500).
- The system in which the product is installed must not be operated at temperatures and or pressures that exceed the printed rating on the appropriate specification sheet.
- This warranty does not extend to failure or defect caused by normal wear and tear, mechanical overload, paint, adhesives, abrasion, corrosion or over pressurization.
- No liability will be accepted for loss of profits, loss of revenue, loss of use, loss of contracts, loss of production or any other consequential loss or damage.

## Claim Procedure

- This Warranty is offered by the manufacturers of the UNIPLEX™ pipe and fittings and the Plumbing Plus Merchant (Merchant) from whom you purchased the product. The Merchant involved should be notified of any potential claim immediately. Proof of purchase is required to validate the warranty period and if this is not available, the warranty period shall default to the date of manufacture for each product. The product needs to be inspected by an authorized representative of the manufacturer within 30 days of the alleged product failure.

- To be entitled to claim under this Warranty, you must send a Warranty Claim Form to the Merchant.
- Should product be returned, a sufficient length of pipe must be supplied so that all the pipe markings are visible. Should a fitting be returned, it must be supplied with the pipe still attached with sufficient length of pipe to show the markings.
- If the Merchant needs to return the goods to the manufacturer for assessment or repair, the Merchant will arrange delivery and bear the associated costs.
- The manufacturer and the Merchant also reserve the right to engage a nominated outside agent to assess any faulty product before honouring any warranty claim.
- Once a reasonable pre-approved amount is confirmed in writing by the manufacturer, repairs can begin.
- Any repairs or replacement undertaken without the manufacturer's or the Merchant's approval will not be covered by this Warranty.

## Exclusions

Plumbing Plus BKL Pty. Ltd. is not a party to this Warranty Agreement.

## Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL). For instance, you may be entitled to a replacement or refund or entitled to have the goods repaired or replaced if they are defective.



**WaterMark**